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## WARRANTY

**Name:**  
**Address:**  
**Phone:**  
**Date of purchase (dd/mm/):**

**Keruve receiver IMEI:**  
**Keruve watch IMEI:**  
**Keruve receiver GSM line:**  
**Keruve watch GSM line:**

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## Manufacturer limited warranty

Vision Localisation Systems Ltd., here on after VISION, guarantees that this keruve equipment is the first original purchase free of defects in materials, design and workmanship, under the following terms and conditions.

1. This limited warranty is given to the last keruve ("Customer"). Not excluding or limiting any legal right of the Customer.
2. The warranty period is (24) months starting from the date of purchase. In the event of later sale or change of owner/user during this time period, such warranty will continue to be valid until the end of this initial period (the date of purchase will always be indicated on the warranty card of the equipment). During the warranty period, VISION repairs or replaces, at the discretion of VISION, the defective product. VISION will provide the Customer keruve a well repaired or another working keruve. All parts or other equipment, which have been replaced, shall become the property of VISION.
3. The Customer will not be granted an extension or renewal of the warranty period on repaired or replaced keruve.
4. This limited warranty will not cover painted covers or other components.
5. The Customer can return Keruve 15 calendar days after the date it was received as long as the product is returned in perfect and original condition. Additionally, these conditions pertain to the following assessments:
  - Uncut watch strap
  - Product wrapping and box in the state it was delivered to the Customer
  - The balance of each of the devices (clock and receiver) must have a minimum of 7 €, as this is the minimum amount on the balance when the device is sent to the client.

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The correct state of the product after being shipped and returned is based on the criteria of VISION, which reserves the right to send the product back to the Customer if not in perfect condition.

Returns require prior approval of VISION. Excluded from the corresponding amount owed are: delivery charges, COD, freight and transfer expenses incurred for return. If the product has been customised in any way, it will be possible to neither return the Keruve nor claim reimbursement for the amount paid.

A customisation is defined as any modification requested by the customer to the standard version of the Keruve which is shown on the website [www.keruve.com](http://www.keruve.com)

All returns must reference a Return Material Authorization ("RMA") number. For details on how to return your Keruve, please call +44 20 8638 0638.

Vision Sistemas de Localizacion, S.L. retains the right to refuse delivery of merchandise returned without a valid RMA number or merchandise received greater than 15 days subsequent to issuance of the RMA

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6. This limited warranty does not cover damage due to normal use. This warranty does not apply in the following cases:

- i. That the defect of the keruve Bracelet is due to: use contrary to that indicated in the user manual; to heat or extreme environmental conditions or rapid changes in such conditions, corrosion, oxidation, unauthorized modifications or connections, repairs or openings keruve unauthorized; accidents, meteors; action of chemicals or other events beyond the control of VISION (including but not limited to deficiency of consumables such as batteries, which by their nature have a limited lifespan, and tear and damage to antennas) unless the defect was caused directly by defects in materials, design and workmanship.
- ii. That the defect of the keruve Receiver is due to: use contrary to that indicated in the user manual, rough handling, violence, exposure to moisture, heat or extreme environmental conditions or rapid changes in such conditions, corrosion, oxidation, unauthorized modifications or connections ; keruve repairs or unauthorized openings, accidents, meteors, spillage of food or liquid chemical action or other events beyond the control of Vision (including but not limited to deficiency of consumables such as batteries, which by their nature have a limited lifespan, and breakage and damage to antennas) unless the defect was caused directly by defects in materials, design and workmanship.
- iii. That VISION had not been informed by the Customer of the defect within 15 days after the appearance of the defect within the warranty period.
- iv. If the keruve was not returned to Vision within 15 days after the appearance of the defect within the warranty period.
- v. That defect is caused by a malfunction of the GSM and / or GPS.
- vi. The defect of the keruve is due to usage with or connected to an accessory not provided by VISION, or had been used for other intended used.
- vii. That the defect was caused by a short circuit of the battery, or rupture of the sealed battery compartment, or the cells have been broken or damaged, or that the battery was used in a product other than specified.
- viii. Keruve software that requires updating due to changes in cellular network parameters.

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7. To claim this limited warranty, Customer must submit proxy:

- i. A legible original warranty certificate and where the unmodified data clearly indicates the purchaser, purchase date and contains the seal of VISION.
  - ii. An original purchase invoice unmodified and contains the seal of VISION.
8. This limited warranty is the only and exclusive right against VISION, the sole Customer, and exclusive liability against the Customer VISION regarding defects or keruve malfunctions. This warranty replaces all other warranties, be it verbal, written (not mandatory) statutory, contractual, tort or otherwise. VISION is not responsible under any circumstances for any direct, indirect, consequential and / or accessories, or damages, including lost profits, or costs and expenses. VISION also is not responsible under any circumstances for any direct, costs and expenses, if the Customer is a legal person.
9. Any change or modification of this limited warranty requires the prior written agreement of VISION.

**To maintain the warranty: The watch should be loaded with its charger, if loaded with another charger, the watch will be damaged.**

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## ADDITIONAL SAFETY INFORMATION

### Operating environment

Remember to follow any special regulations, with emphasis, in any area and always switch off your device when its use is prohibited or when it may cause interference or danger. Use the device only in its normal operating positions. To maintain compliance with radio frequency exposure guidelines only use enhancements approved by Vision Localisation Systems for use with this device. Parts of the device are magnetic. Metallic materials may be attracted to the device, and persons with a hearing aid should not hold the device to the ear with a hearing aid. Always secure the device in its holder, because metallic materials may be attracted by the earpiece. Do not place credit cards or other magnetic storage media near the device, because information stored in them may be erased.

### Medical devices

Operation of any radio transmitting equipment, including wireless phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions. Switch off your device in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

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### Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 in. (15.3 cm) be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research. Persons with pacemakers should:

- always keep the device more than 6 in. (15.3 cm) from their pacemaker when the device is switched on;
- not carry the device in a breast pocket; and
- hold the device to the ear opposite the pacemaker to minimise the potential for interference. If you have any reason to suspect that interference is taking place, switch off your device immediately.

### Hearing aids

Some digital wireless devices may interfere with some hearing aids. If interference occurs, consult your service provider.

### Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection systems, electronic antiskid (antilock) braking systems, electronic speed control systems and air bag systems. For more information, check with the manufacturer or the representative of your vehicle or any equipment that has been added. Only qualified personnel should service the device, or install the device in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty that may apply to the device. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly.

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Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the enhancements. For vehicles equipped with an air bag device, remember that air bags inflate with great force. Do not place objects, including installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Using your device while flying in an aircraft is prohibited. Switch off your device before boarding an aircraft. The use of wireless teledevices in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network, and may be illegal.

### Potentially explosive environments

Switch off your device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Potentially explosive atmospheres include areas where you would normally be advised to turn off your vehicle engine. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Switch off the device at refuelling points such as near gas pumps at service stations. Observe restrictions on the use of radio equipment in fuel depots, storage, and distribution areas, chemical plants or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquified petroleum gas (such as propane or butane), and areas where the air contains chemicals or particles such as grain, dust or metal powders.

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